

Elizabeth Dayment Covid-19 Procedure - What to Expect

To ensure the health and safety of our clients and our Hair and Makeup Team, we have put together some new protocols which we as a team will adhere to going forward, and also some procedures we ask you as a client to follow to ensure the safety and wellbeing for everyone.

Before your appointment:

- If your designated artist feels unwell, due to Covid-19 symptoms, we will do our absolute best to get a replacement for you- although this cannot be guaranteed.
- Get in touch if you are unwell or experiencing any flu-like symptoms to rearrange your upcoming booking - no matter how last minute!
- We will not be able to carry out the appointment, if you, or anyone in your household, is considered to be a vulnerable person at this time.
- It is imperative you complete the COVID-19 screening questionnaire which is emailed to you no more than 24 hours before your appointment. We also ask you to take your temperature 24 hours before your appointment, and on the morning of your appointment. If there is any increase in temperature above 37.2 Celsius you must notify us immediately for the safety of our team.
- Please note we can only have one client in the room at any one time with the artist this applies to trials and wedding days.
- If your trial is for the Bride only, we are asking that you attend your trial on your own please.
- If you have children present for your trial, please ensure social distancing guidelines are adhered to, and we politely remind you that supervision of your children is always your Responsibility.
- We will require a well-ventilated area in which to work, where possible doors and windows will need to be opened to provide a fresh air supply please.
- Ensure your artist has easy access to hand-washing facilities.
- We also ask you to disinfect the area where the artist will be working please.

On arrival:

- We ask you and your hair and make up artist to wash your hands (or use hand sanitiser) after the artist has arrived to start getting you ready, this will be for your trial and please also on your wedding day.
- Our team will be required to wear face masks and visors during your appointment. All equipment will be kept to a minimum.

During your appointment:

- Please make sure there are no more than 3 people in the room at any one time. This includes the artist.

- On your wedding day, if you are having two artists from Elizabeth Dayment Hair and Make up then the assistant will need to be in a separate room unless you can ensure there is a minimum of 4 metres distance between them.
- On your wedding day, the Elizabeth Dayment team will ensure minimal contact is made between themselves and other suppliers such as photographers, hotel staff, florists etc.
- The Elizabeth Dayment team will ensure social distancing guidelines are adhered to by themselves during your appointment, either at your trial or on your wedding day whilst the bridal party are getting ready for your wedding.

After your appointment:

- Any equipment used during your appointment will be sanitised
- Your artist will take any rubbish with them and dispose of this appropriately
- As an added precaution we ask you to please sanitise any surface areas, handles etc they came into contact with during your appointment
- Please get in touch as soon as possible with our team if you are unwell or experience any flu-like symptoms after your appointment.